

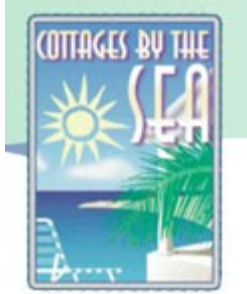
COTTAGES BY THE SEA

**GUEST
SERVICES
DIRECTORY**

127A SMITHFIELD RD
FREDERIKSTED, ST. CROIX, USVI 00840-3677
(340) 772-0495

WWW.CARIBBEANCOTTAGES.COM

Current as of: March 2010



COTTAGES BY THE SEA

YOU MAY BE ASKING YOURSELF...

TIMES AND INFORMATION

CHECK IN	3:00 PM
CHECK OUT	12:00 PM
QUIET HOURS	10 PM TO 9 AM

CHECKING OUT: Prior to check out, please remember to settle your finances with the office. Remember, the office is not usually open before 10am in the morning. There is a key drop located next to the front desk for rooms with a key. Please deposit key into the box before you depart.

LATE CHECK OUT: If you would like to check out late, ask at the front office the day before departure to see if this is possible. Otherwise, we can always store your luggage in the office for the day. You are also welcome to use our restroom to shower before final departure.

FRONT DESK: Open from approximately 10am until 6pm daily. If we are not in the office, we are still on the property, just give us a call from the courtesy phone. After hours, we are available by calling one of the phone numbers displayed above the courtesy phone by the front desk.

OUR STAFF

Paul Benedict	Manager
Tom & Carol Benedict	Founders and Paul's Parents
Ruth	Reservationist (resides in Florida)
Lyndi	Office and Interior Decorator
Donovan	Back Office and Front Desk
Carmen and Rose	Housekeepers
Elvis	Maintenance
John	Landscaper and Groundskeeper
Banshi	Watchdog and Family Pet
Midnight, Genny, & Daisey	Cats

SAFE

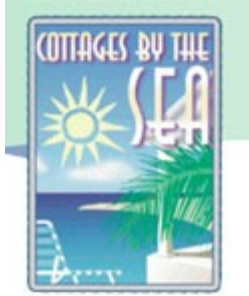
We have a safe in each room as well as in the office available to keep your valuables if you wish. Access to the safe in the office is only during office hours, not 24 hours per day.

COMPUTER / Wi-Fi

A computer with complimentary internet access.

PARKING

We have parking on the North, South and East sides of the cottages. Please do not park in the parking lot across the street designated for the Beach Side Café restaurant.



COTTAGES BY THE SEA

HELPFUL PHONE LISTINGS

COURTESY PHONE

There is a courtesy phone located outside the front desk for your convenience. You may make local calls on this phone at no charge. The area code for the Virgin Islands is 340, but is not used when placing a call.

For long-distance calls, phone cards may be purchased from the office for \$5.00. There is a local phone book located on the table by the phone.

TAXI SERVICE

Frederiksted Taxi: 340-772-4775 *Call from the courtesy phone,*
St. Croix Taxi: 340-778-1088 *plan to allow 20-30 minutes.*
Cruzan Taxi: 340-773-6388

PUBLIC TRANSPORTATION

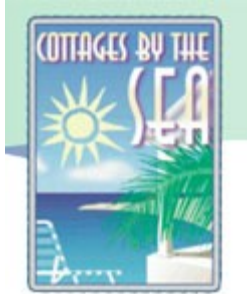
We do not recommend the public bus system on St Croix. The local residents use Group Taxi Vans as their transportation. Group Taxis may be hailed on King Street in Frederiksted and Company Street in Christiansted. The Taxi cost is \$2.50 per person, \$3.00 after 6pm. The route is back and forth between the two towns via Centerline Road only. You may stop anywhere en route by hailing the driver. When getting on a taxi it is customary to say "Good Morning" or "Good Afternoon", one time, to the whole bus. You pay the driver when you disembark.

AUTO RENTAL

Atlas: 1-800-426-6009, 340-718-2886
Avis (located at the airport): 1-800-874-3556, 340-778-9355
Budget (located at the airport): 1-800-527-0700, 340-778-9636
Centerline: 1-888-288-8755, 340-778-0450
Hertz (located at the airport): 1-800-654-3131, 340-778-1402
Judi of Croix: 1-877-903-2123, 340-773-2123
Olympic: 1-888-878-4227, 340-773-8000
*** Remember to drive on the Left! ***

AIRLINES (Airport Baggage Claim: 340-778-2000)

Air Sunshine: 1-800-327-8900
American/American Eagle: 1-800-474-4884
Cape Air: 1-800-352-0714
Coastal: 340-773-6862
Delta: 1-800-221-1212
LIAT: 340-778-9930
Seaborne: 1-888-359-8687, 340-773-6442
U.S. Airways: 1-800-622-1015



COTTAGES BY THE SEA

The area code for all numbers listed is 340, unless indicated otherwise.

RESTAURANTS

All are located within a 5 minute drive, call for times and directions.

Beach Side Café: Continental Cuisine (next door).....772-1266
Breakfast Every Day; Lunch & Dinner except Tues & Wed; Check for times.

Blue Moon: Continental with Cajun influences..... 772-2222
Lunch: T-F 11– 2 pm. Dinner: T-Sat 6– 9pm. Sunday Brunch: 11-2pm

Domino Club: West Indian Cuisine and Pub.....713-9052
Daily 10am–7pm. Call ahead for menu. Beer drinking pigs attraction.

Frederiksted Hotel: Simple Continental.....772-0500
Breakfast M-F 6:30-10:30/Sat & Sun 7:30-10:30

Le St. Tropez: French cuisine..... 772-3000
Open Lunch: M-F 11–2:30 Dinner: M-Sat 6:00-10:00 pm

Lost Dog Pub: American cuisine772-3526
Pizza & sub sandwiches Open 7 nights 4pm–2am. They do not deliver.

Motown: West Indian Cuisine..... 772-9822
Daily 12:00–10:00pm. Great Rum Punch!

Napoleon's Pizza: By the Slice or Whole..... 719-9955
M-Th 9am-10pm; F-S 9am–12pm; Sun 12–9pm. They do not deliver.

Ono's: Steak & Seafood277-5760

Pier 69: West Indian Cuisine..... 772-0069
Call for times of meals.

Sunset Grill: Continental with Caribbean flair.....772-5855
Lunch 11am-2:30pm, Dinner 5:30-9:00pm

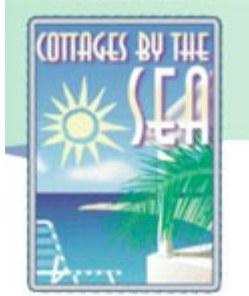
Rhythms at Rainbow Beach: American cuisine772-0002
Hours: Daily 11:00am – 7:00pm

Turtles Deli: NY Deli.....772-3676
Hours: M-F 8:30am – 5:30pm, Sat 9:00am-5:30pm.

Villa Morales: Puerto Rican & Local cuisine772-0556
Hours: Thurs-Sat 10:00am – 9:30pm.

Tropical Java: Coffee House.....773-5282
M-F 7am-2pm, Sun 8am-12pm.

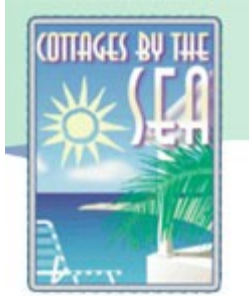
Thomas Bakery: Caribbean Style.....778-7611



COTTAGES BY THE SEA

OTHER AMENITIES

- BBQ Grills - Available on our main patio. Please clean the grill, and leave the patio area as clean as you found it for other guests to enjoy.
- Book Nook - Located around the corner from the front desk. Feel free to take a book home or leave one behind.
- Cell Phone Rental - One cell phone is available to rent for a fee of \$10 per day. The phone is available on a first come, first served basis. This includes your own cell phone number, voice mail box, and unlimited calls to the US. NO INTERNATIONAL CALLS PLEASE! (Starting March 1st, 2009)
- Faxes - May be sent/received from the front desk from 10am to 6pm for a fee of \$1.00 per page. Copies may be made for a cost of \$.25 per page.
- Games - We have a small variety of card and board games, available in our community closet located around the corner from the front desk. We also have a Bocce ball set.
- Hammock - What a pleasure to lounge in the hammock on the beach! Please, only 2 guests at a time in the hammock. Please keep noise to a minimum, since the hammock is located right next to a cottage.
- Items sold at the front desk: stamps (current U.S. prices), phone cards, post cards, soft drinks, water bottles, cigarettes, chips, peanuts, candy, etc. Check the signs next to the front desk window for any new items of interest.
- Kayak - There are two 2-person kayaks that are available for guest use. Please use at your own risk. The kayaks are located behind the Carnival cottage, and should remain locked when not in use. Please ask at the front desk to use the kayak. For your safety, the kayak is not available during rough weather, and should only be used during the daylight hours. Make sure the kayak is returned and locked up after your use. We recommend remaining in sight of Cottages.
- Snorkeling Equipment - We have snorkeling equipment available for guest use. It is located in our community closet, where guests leave behind equipment for future guests' use. Please rinse any sand off of the snorkels, masks, and fins when you return them. You can always rent or buy equipment from a local dive shop, or purchase from K-Mart.
- U.S. Mail Box - Located near the courtesy phone just outside the front desk. U.S. Mail pick-up and delivery is around 1pm Mon-Sat, except holidays. Please allow 4-7 days for delivery.
- Washing Machine - Located near the front desk. The machine is coin operated, and costs \$2.00 in quarters. Change and laundry detergent may be acquired at the front desk. Hours of operation are 9am-9pm, or on request. We do not have a dryer, but most of our cottages are equipped with a drying rack. A clothesline is located behind the Carnival cottage, and clothespins are available from the office if not on the line.



COTTAGES BY THE SEA

HOUSEKEEPING SERVICE

The housekeepers refresh your rooms daily except Sundays and holidays. Sheets are changed every 3 days unless requested otherwise. If you want clean towels, leave your used towels on the floor to be replaced. Please do not use towels or washcloths to mop floors, or to clean excessive dirt; ask your housekeeper for a rag or mop.

Housekeeping Gratuity – Our housekeepers do rely on tips as part of their compensation. Hopefully you will choose to leave a gratuity that reflects the quality of their service. If asked, we tell our guests an average daily gratuity for an average job is \$5.00 per day. We request you give any gratuity directly to your housekeeper before you leave.

Trash - If you have excessive trash to dispose of, please tie the trash bag and deposit in the dumpster on the east side of the property, or leave outside your door for housekeeping to pick up. Please do not deposit large amounts of trash in the receptacles placed around the property. Please do not throw any raw poultry, meat, or seafood in the trash, food may be left in the refrigerator.

WHERE TO BUY GROCERIES

Since most of our cottages have kitchens, you may want to stay in and cook. We supply salt, pepper, and coffee filters only. There are some small convenience stores in Frederiksted for light shopping. For more variety and lower prices, the closest supermarket is Plaza Extra. Plaza Extra is located just east of the St. Georges Botanical Gardens on Queen Mary Highway (also known as Route 70) and Centerline Road.

KITCHEN INVENTORY

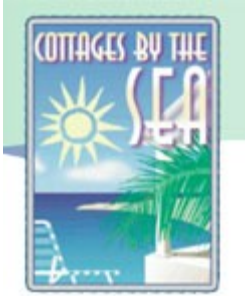
There is a list of kitchen accessories in each cottage, usually posted inside a cabinet door. If you need any additional accessories, please check with the office. We would greatly appreciate it if dishes are returned to their original Cottage. Please remember to wash dishes prior to checking out. We also have matches at the office.

ATMs

There are no ATMs on the property. The closest ATMs are located at the two banks on Strand Street in Frederiksted. Those banks are: (1) The Bank of Nova Scotia, (2) First Bank.

CONTINENTAL BREAKFAST / FITNESS ROOM / POOL / SPA

We do not offer these amenities as part of Cottages by the Sea. The hotel next door (Sandcastle on the Beach) does offer some of these amenities to our guests for a reasonable fee. Please call their front desk for more information about their amenities at 772-1205.



COTTAGES BY THE SEA

COTTAGE RULES

- QUIET PLEASE, AFTER 10 PM. Please take conversations inside.
- Pull lounge chairs back up from beach after you use them.
- Please take all dishes and glasses back to your cottage when you leave the patio.
- Please do not throw cigarette butts or trash onto the beach or ground.
- Please do not feed the dog or cats.
- Please do not let the dog or cats into your cottage.
- Please respect, and be courteous, to other cottage guests.
- Please, NO SMOKING in the rooms.

SMART SAFETY TIPS

- Always lock your door while swimming, sleeping, and while away from your cottage.
- Do not open your door for strangers, or allow them into your cottage.
- Please report any gas stove or electrical problems to the office.
- We do not recommend walking into Frederiksted after dark.
- Do not leave snorkeling equipment or valuables on your patio unattended, especially over night, or on Sundays and Holidays.
- Do not leave our Kayak or water toys unattended on the beach.
- Report any suspicious characters or activity to the front desk.
- It is not recommended to take pictures of, or point a camera at, local residents.

GENERAL SAFETY TIPS WHILE OUT AND ABOUT

- “Out of sight, out of mind”. Keep your desirables out of view of the public.
- When at another beach, do not leave your valuables unattended.
- When in Frederiksted at night, stay close to the more populated streets and restaurants.
- It is the law for men to wear shirts when in Frederiksted. Women cannot go to town wearing bathing suits.
- Lock your car when left unattended, and keep all belongings out of sight.
- When site seeing on back or unfrequented roads, be sure to stay with a group.
- Crime is universal, no more or less on St. Croix, so be aware of your surroundings.
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